

Montano's Antique Glass Repair Release Clause

In as much as glass is brittle and can be easily broken, we cannot be responsible for items sent to us for repair, whether they are lost, or damaged, due to fire, theft, stress, wind, or earthquake, or any act of nature. Neither Jan or Wayne Montano nor their representatives, may be held responsible for items sent for repair. Unless repairs are prepaid payment not made within 30 days of sending an invoice items may be sold to recover repair costs or disposed of. We do not compensate monetarily for any item that may break while in our care.

Please make a hard copy of this page, sign it and enclose it with your order that you ship to us. Without it we'll have to decline to proceed on your item being repaired. We have some customers each year that are uncomfortable signing this release clause and we understand and thank you for your considering Montano's for your glass repair needs.

Signature: _____ **Date:** ____ / ____ / ____

Print name: _____

Address: _____

Email: _____ **Phone:** _____

What are you sending: _____

What needs to repaired: _____

How many items are in the box: _____

If item is broken, how many pieces are there including the main piece: _____

Have you contacted us previously about this repair? Yes: ___ No: ___

If the above answer is Yes, was it by phone? Yes: ___ No: ___ or by email? Yes: ___ No: ___

If by email, was it the same email address listed above? Yes: ___ No: ___

If the above answer is No, what email address did you use? _____

Please note: All estimates are in writing, either email or snail mail. We don't send estimates via text message.

SHIPPING INSTRUCTIONS

We recommend that you double box leaving at least two to three inches around each box using styrofoam, or any other cushioning material inside each box. Each item or section should be wrapped separately with bubble wrap so items do not hit against each other.

Be sure to enclose this form.